Duty of Care
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Duty Of Care

Waste Management Licence – Ilkeston Depot, DE7 4RF, (Waste)

ENVIRONMENTAL PROTECTION ACT 1990.
WASTE MANAGEMENT LICENCE.

The Environment Agency, in pursuance of Part II of the Environmental Protection Act 1990, hereby grants a waste management licence authorising the keeping and treatment of controlled waste on the land specified in Schedule 1 to this licence to Donald Ward Limited, Rawdon Works, Moira Road, Woodville, Burton-on-Trent, DE11 8DG (Company Registration Number 01292288), those persons being in occupation of the said land, the said licence being subject to the Conditions specified in Schedule 2 to this licence.

SCHEDULE 1 - SPECIFIED LAND.

The licence relates to the land at Griffon Road, Ilkeston, Derbyshire, DE7 4RF (national grid reference SK 46974 39571) (hereinafter called “the site”) shown edged red on Drawing Reference Number SAS/DW/08, “Site Layout Plan”, dated 17/12/03 and attached to this licence.

Signed: [Signature]

(Team Leader Environment Management)

Name: Dr Ian Firkins

Dated: 4th May 2004

FOR ENVIRONMENT AGENCY OFFICIAL USE ONLY.

YOUR ATTENTION IS DRAWN TO THE RIGHTS OF APPEAL DETAILED IN THE NOTES AT THE END OF THIS LICENCE.

Environment Agency, Lower Trent Area, Trentside Offices, Scarrington Road, West Bridgford, Nottingham, NG2 3FA

WML Number: EAWML/43580

Issued: 4 May 2004
Notice of variation and consolidation with introductory note

The Environmental Permitting (England & Wales) Regulations 2010

Donald Ward Limited
Land at Griffin Road
Quarry Hill Industrial Estate
Ilkeston
Derbyshire
DE7 4RF

Variation application number
EPR/DP3/03/03/CE/290/5

Permit number
EPR/DP3/03/03/CE
Eating a better place

Environment Agency

ENVIRONMENTAL PROTECTION ACT 1990.
WASTE MANAGEMENT LICENCE.

Waste Management Licence – Swadlincote Depot, DE11 8DG. (Waste)

FACILITY TYPE: Transfer and Treatment

The Environment Agency, in pursuance of Part II of the Environmental Protection Act 1990, hereby grant a waste management licence authorising the keeping and treatment of controlled waste on the land specified in schedule 1 to this licence to Donald Ward Ltd, Moira Road, Woodville, Swadlincote, Derbyshire DE11 8DG (company number 02283) that person being in occupation of the said land, the said licence being subject to the conditions specified in schedule 2 to this licence.

SCHEDULE 1 - SPECIFIED LAND.

This licence relates to the land at Moira Road, Woodville, Swadlincote, Derbyshire DE11 8DG (hereinafter called the site) shown edged red on Drawing Reference Number DW1, dated August 2005 and attached to this licence.

Signed

Name  Ian Brindley
Team Leader Regulatory Waste

Dated  23rd March 2006

FOR ENVIRONMENT AGENCY OFFICIAL USE ONLY.

YOUR ATTENTION IS DRAWN TO THE RIGHTS OF APPEAL DETAINED AT THE END OF THIS LICENCE.

Environment Agency, Sentinel House, Wollaton Corner, Radford Park, Lichfield WS13 8RR.
CONTROL OF POLLUTION ACT 1974
WASTE DISPOSAL LICENCE

LICENCE REF NO:- PW06  FACILITY TYPE:- METAL RECYCLING

The Environment Agency, in pursuance of section 5 of The Control of Pollution Act 1974, hereby grant a Waste Disposal Licence authorising the treatment and keeping of controlled waste in or on the land specified in Schedule 1 to this licence to DONALD WARD LIMITED being in occupation of the said land, the said licence being subject to the conditions specified in Schedule 3 of this licence.

In this licence the words and expressions contained in Schedule 2 shall have the meaning assigned to them therein.

SCHEDULE 1 - SPECIFIED LAND

The licence relates to the land at Rawdon Works, Molra Road, Woodville, Derbyshire, DE11 8DE (hereinafter called "the site") shown edged red on Drawing Reference: PW06 and attached to this licence.

Signed ................................. Name S. DAVIES ............................................................
(Environment Planning Manager)

Dated .................................................................

[Space for Environment Agency Official Use Only]

YOUR ATTENTION IS DRAWN TO THE RIGHTS OF APPEAL DETAILED IN THE NOTES AT
THE END OF THIS LICENCE

Environment Agency, Lower Trent Area, Trentside Offices, Scarcroft Road, West Bridgford, Nottinghamshire, NG2 7TA

Page 1 of 30

[Signature]  Environment Planning Manager hereby certify this page to be a true copy of the original.

Dated this .............. day of .............. 1997
Notice of transfer with introductory note

Environmental Permitting (England & Wales) Regulations 2010

Donald Ward Limited
Hallam Fields Road
Ilkeston
Derbyshire
DE7 4AZ

Transfer application number
EPRWP3196EX/T001

Permit number
EPRWP3196EX
Notice of transfer with introductory note

Environmental Permitting (England & Wales) Regulations 2010

Donald Ward Limited
Hallam Fields Road
Ilkeston
Derbyshire
DE7 4AZ

Transfer application number
EPR/WP3195VY/T001

Permit number
EPR/WP3195VY
Notice of transfer with introductory note
The Environmental Permitting (England & Wales) Regulations 2010

Donald Ward Limited
R Fletcher Metals Ltd
Newbridge Lane
Old Whittington
Chesterfield
S41 9HY

Transfer application number
EFRC/0360/LXS/001

Permit number
EFRC/0360/LXS
Notice of transfer with introductory note
The Environmental Permitting (England & Wales) Regulations 2016

Donald Ward Limited
Mineral Quay
Immingham Docks
Immingham
North East Lincolnshire
DN40 2QU

Transfer application number
EPR/GB3103TN/T001

Permit number
EPR/GB3103TN
Waste Carriers Licence

Certificate of Registration under the Waste (England and Wales) Regulations 2011

Regulation authority
Name
National Customer Service Centre
99 Parkway Avenue
Sheffield
S9 4WF

Telephone number
03708 506506

The Environment Agency certify that the following information is entered in the register which they maintain under regulation 28 of the Waste (England and Wales) Regulations 2011.

Carriers details
Name of registered carrier
DONALD WARD LTD

Registered as
An upper tier waste carrier, broker and dealer

Registration number
CBDU73041

DONALD WARD LTD

Address of place of business
MOIRA ROAD
SWADLINCOTE
DE11 8DG

Telephone number
08453370000

Date of registration
11 January 2019

Expiry date of registration (unless revoked)
28 January 2022

Making changes to your registration

Your registration will last 3 years and will need to be renewed after this period. If any of your details change, you must notify us within 28 days of the change.

You can do this by calling the Environment Agency.
**GOODS VEHICLE OPERATOR’S LICENCE**

**THIS LICENCE MUST NOT BE ALTERED OR DEFACED IN ANY WAY**

**Issued to:**
DONALD WARD LTD
GRIFFON ROAD
QUARRY HILL INDUSTRIAL ESTATE
ILKESTON
DE7 4RF

**Issued by:**
Office of the Traffic Commissioner
North West of England
Hillcrest House
386 Harehills Lane
Leeds
LS9 6NF
0300 123 9000

**Goods Vehicle Standard National**

**Licence number:** OC0276179

**NOT TRANSFERABLE**

**This licence is in force from:**
03/08/1992

This licence will continue for as long as you continue to meet its terms. However, it will come to an end if you do not pay the necessary continuation fee by the date required. The licence may also face regulatory action including revocation if you operate outside its terms. You have paid for an initial period of five years, which starts with the date the licence was issued. The continuation fee must be paid before the end of the month before that five year period comes to an end and every five years after that. Please see note 1 for further details.

This document is an operator’s licence issued under the Goods Vehicles (Licensing of Operators) Act 1995 (the Act). The undertakings recorded in this licence have been given by the licence holder and are considered to be material to the grant of the licence. In the case of a licence first issued before 1 January 1996, the recorded undertakings include statements of intent made by the operator.

The maximum number of motor vehicles and trailers authorised in accordance with section 6 of the Act is:

- Motor vehicles: 110
- Trailers (inc semi-trailers): 35

**Traffic Commissioner**

**Date of issue or re-issue:** 05/07/2017
Scrap Metal Dealers Certificate - Woodville

South Derbyshire District Council

SCRAP METAL DEALERS ACT 2013
SCRAP METAL DEALER SITE LICENCE

Licence Number LASCRAP/0002

 Licence Holder Details
 Name of licence holder:
 Ward Recycling Ltd.

 Premises Details
 Postal address of authorised site(s):
 Donald Ward Ltd
 Rawdon Works
 Moira Road
 Woodville
 Derbyshire
 DE11 8DG

 Site Manager Details
 Name of site manager:
 Lee Park

 Licence Details
 Expiry date of licence:
 30th November 2022

 Frank McArdle
 Chief Executive

Date issued: 6th November 2019
Scrap Metal Dealers Certificate – Ilkeston

SCRAP METAL DEALERS ACT 2013

SITE LICENCE

LICENSE NUMBER: LSL0010

Company Name: Donald Ward Ltd T/A Ward Recycling

Company Address: Griffon Road, Quarry Hill Industrial Estate, Ilkeston, Derbyshire DE7 4RF

Applicant Name: David Ward

Licensed sites:
(1) Griffon Road, Quarry Hill Industrial Estate, Ilkeston, Derbys DE7 4RF
(2) Hallam Fields Road, Ilkeston, Derbyshire DE7 4AZ

Site Manager:
Malcolm Richards

Site Manager:
Adam Hissitt

This Licence shall be in force from the 26 November 2019 to the 26 November 2022 unless previously suspended or revoked.

IMPORTANT NOTE
The Applicant must notify Erewash Borough Council immediately of any changes relating to this licence. The Applicant must apply to the Council using the appropriate forms and fee before the above expiry date.

Issue date: 13 November 2019

Signed:

CAROLYN SINGLETON
LICENSED MANAGER
Scrap Metal Dealers Certificate – Chesterfield
Employee, Public & Products Liability

TO WHOM IT MAY CONCERN
30/05/2020

Dear Sirs,


Inspire Risk Management Ltd hereby confirms that the following insurance policy is presently in force:

**Employer’s Liability**

- **Insurer:** Aspen Insurance UK Limited
- **Policy No.:** B190355191031
- **Period of Cover:** 31/05/2020 to 30/05/2021 inclusive
- **Limit of Indemnity:** £20 million any one claim or series of claims arising out of one incident inclusive of all costs and expenses reducing to £5 million in respect of Bodily Injury occurring offshore.

**Public/Products Liability**

- **Insurer:** Aspen Insurance UK Ltd
- **Policy No.:** B190355191031
- **Period of Cover:** 31/05/2020 to 30/05/2021 inclusive
- **Limit of Indemnity:**
  - **Public Liability**
    - £20 million any one incident unlimited in any one period of insurance
  - **Products Liability**
    - £20 million in the aggregate in any one period of insurance
  - **Pollution Liability**
    - £20 million in the aggregate in any one period of insurance
- **Excess:** £5,000 each and every loss in respect of Third Party Property Damage

The above insurance policy includes a General Indemnity to Principles Clause or equivalent.

This document is provided for information purposes only.

The issue of this document does not make the person or organisation to whom it has been issued an additional assured, nor does it modify in any manner the contract of insurance between the assured and underwriters. Any amendment, change or extension of such contract can only be effected by specific endorsement.

It is a legal requirement worldwide that anyone seeking a new policy of insurance/reinsurance or cover for additional risks or renewal under an existing policy, must disclose any information that might influence the insurers/reinsurers in fixing the premium or determining whether to accept the risk. Under English law, failure to do so may entitle insurers/reinsurers to avoid cover from inception and to seek repayment of paid claims. If you are in any doubt as to whether information is material you should disclose it.
Contractors Plant & Equipment Policy

TO WHOM IT MAY CONCERN
31/05/2020

Dear Sirs,


Inspire Risk Management Ltd hereby confirms that the following insurance policy is presently in force:

Contractors Plant and Equipment Policy

Insurer: QBE Insurance Co Ltd
Policy No: to be confirmed
Period of Cover: 31/05/2020 to 30/05/2021 inclusive

Limit of Indemnity:

Section 1: Damage to own Plant, Machinery and Equipment and Site Huts
GBP £10,539,000
Limit any one occurrence £7,500,000

Section 2: Damage to Hired – in – Plant
GBP £350,000 any one item

This document is provided for information purposes only.

The issue of this document does not make the person or organisation to whom it has been issued an additional assured, nor does it modify in any manner the contract of insurance between the assured and underwriters. Any amendment, change or extension of such contract can only be effected by specific endorsement.

Should the above mentioned contract of insurance be cancelled, assigned or changed during the above policy period in such manner as to affect this document, no obligation to inform the holder of this document is accepted by the undersigned insurance brokers.

We will be pleased to furnish you with any additional information you may require on hearing from you.

Yours Faithfully,

Guy Franks – working from home.

Guy Franks, ACII

Client Services Director
Motor Insurance

Certificate of Motor Insurance  
Aioli Nissay Dowa Insurance UK

Certificate Number: A603729

1. Description of Vehicle: C Any Motor Vehicle the property of the policyholder or in their custody or control or for which they are legally responsible.

2. Name of Policyholder: Donald Ward Limited t/a Ward Recycling

3. Effective date of the commencement of insurance: 31/05/2020 00:00:01

4. Date of expiry of insurance: 30/05/2021 MIDNIGHT

5. Person or classes of person entitled to drive: D Any person who is driving with the policyholder’s consent

6. Limitations to use:
   - Use in connection with the policyholder’s business including use for hire and/or reward
   - Use for social domestic and pleasure purposes only

   The policy does not cover:
   - Racing, pace-setting, speed trials, motor rallies, competitions or trials
   - In connection with the Motor Trade
   - Towing for reward a mechanically propelled vehicle

I hereby certify that the document to which this certificate relates satisfies the requirements of the relevant law applicable in Great Britain, Northern Ireland, the Isle of Man, the Isle of Guernsey, the Island of Jersey and the Island of Alderney.

For and on behalf of the Insurers

[Signature]

Mike Swannorh - Aioli Nissay Dowa Insurance UK Limited, Authorised Insurer

Aioli Nissay Dowa Insurance UK Limited. Authorised by the Financial Conduct Authority, and authorised and regulated by the Prudential Regulation Authority, Financial Services Register number 816870. Aioli Nissay Dowa Insurance UK Limited is registered in England and Wales (Company Number: 11105895), registered office: 52-56 Leadenhall Street, London EC3A 2BL.

Advice to Third Parties:

Nothing contained in this certificate affects your rights as Third Party to make a claim.

NOTE: For full details of the insurance cover reference should be made to the policy.

FL-COM 100336 1.0

Aioli Nissay Dowa Insurance UK Limited. Authorised by the Financial Conduct Authority, and authorised and regulated by the Prudential Regulation Authority, Financial Services Register number 816870. Aioli Nissay Dowa Insurance UK Limited is registered in England and Wales (Company Number: 11105895), registered office: 52-56 Leadenhall Street, London EC3A 2BL. A member of the MS&AD Insurance Group.
Certificate of Registration

This is to certify that the Management System of:

Donald Ward Limited Trading as: Ward Recycling
Trading as: Ward Recycling
Griffon Road, Quarry Hill Industrial Estate, Ilkeston, DE7 4RF

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 9001: 2015

Certificate Number: 12776-QMS-001
Initial Registration Date: 10 February 2015
Re-issue Date: 3 August 2018
Expiry Date: 10 February 2021

Scope of Registration:
The Provision of Waste and Scrap Metal collection services, the processing and recycling of such materials and the supply/disposal of the products produced.

Signed:
Steve Stubley, Technical Director
(on behalf of Alcumus ISOQAR)

This certificate is the property of Alcumus ISOQAR and must be returned on request.
ISO9001 – Crompton Road Quality Management System

Certificate of Registration

This is to certify that the Management System of:

Donald Ward Limited Trading as: Ward Recycling
Trading as: Ward Recycling
Crompton Road, Quarry Hill Industrial Estate, Ilkeston, Derbyshire, DE7 4BG

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 9001: 2015

Certificate Number: 12776-QMS-002
Initial Registration Date: 10 February 2015
Re-Issue Date: 3 August 2018
Expiry Date: 10 February 2021

Scope of Registration:
The provision of Waste and Scrap Metal collection services, the processing and recycling of such materials and the supply/disposal of the products produced.

Signed:
Steve Stubley, Technical Director
(on behalf of Alcumus ISOQAR)

This certificate will remain current subject to the company maintaining its system to the required standard. This will be monitored regularly by Alcumus ISOQAR. Further clarification regarding the scope of this certificate and the applicability of the relevant standards’ requirements may be obtained by consulting Alcumus ISOQAR. This certificate is one of several issued to registration number 12776.

Alcumus ISOQAR Limited, Alcumus Certification, Cobra Court, 1 Blackmore Road, Stretford, Manchester M32 0QY.
T: 0161 865 3699  F: 0161 865 3685  E: isoqarequests@alcumus.com  W: www.alcumusgroup.com/isoqar

This certificate is the property of Alcumus ISOQAR and must be returned on request.

June 2020
ISO9001 – Woodville Quality Management System

Certificate of Registration

This is to certify that the Management System of:

Donald Ward Limited Trading as: Ward Recycling
Trading as: Ward Recycling

Moira Road, Woodville, Swadlincote, Derbyshire, DE11 8DG

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 9001: 2015

Certificate Number: 12776-QMS-003
Initial Registration Date: 10 February 2015
Re-Issue Date: 3 August 2018
Expiry Date: 10 February 2021

Scope of Registration:
The Provision of Waste and Scrap Metal collection services, the processing and recycling of such materials and the supply/disposal of the products produced.

Signed:
Steve Stubley, Technical Director
(on behalf of Alcumus ISOQAR)

This certificate will remain current subject to the company maintaining its system to the required standard.
This will be monitored regularly by Alcumus ISOQAR. Further clarification regarding the scope of the certificate and the applicability of the relevant standards’ requirements may be obtained by consulting Alcumus ISOQAR.
This certificate is one of several issued to registration number 12776.

Aalcumus ISOQAR Limited, Alcumus Certification, Cobra Court, 1 Blackmore Road, Stretford, Manchester M32 0QY.
T: 0161 865 3699  F: 0161 865 3685  E: isoqarequiries@alcumusgroup.com  W: www.alcumusgroup.com/soqar
This certificate is the property of Alcumus ISOQAR and must be returned on request.
ISO9001 – Chesterfield Quality Management System

Certificate of Registration

This is to certify that the Management System of:
Donald Ward Limited Trading as: Ward Recycling
Trading as: Ward Recycling
Old Whittington, Chesterfield, S41 9HY

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 9001: 2015

Certificate Number: 12776-QMS-004
Initial Registration Date: 3 August 2018
Re-issue Date: 3 August 2018
Expiry Date: 10 February 2021

Scope of Registration:
The Provision of Waste and Scrap Metal collection services, the processing and recycling of such materials and the supply/disposal of the products produced.

Signed:
Steve Stubley, Technical Director
(on behalf of Alcumus ISOQAR)

This certificate will remain current subject to the company maintaining its system to the required standard. This will be monitored regularly by Alcumus ISOQAR. Further certification regarding the scope of this certificate and the applicability of the relevant standards’ requirements may be obtained by consulting Alcumus ISOQAR. This certificate is one of several issued to registration number 12776.

Alcumus ISOQAR Limited, Alcumus Certification, Cobra Court, 1 Blackmore Road, Stretford, Manchester M32 0QY.
T: 0161 865 3699  F: 0161 865 3685  E: isoqar.enquiries@alcumusgroup.com  W: www.alcumusgroup.com/isoqar
This certificate is the property of Alcumus ISOQAR and must be returned on request.
ISO9001 – Donald Ward House Quality Management System

Certificate of Registration

This is to certify that the Management System of:

Donald Ward Limited Trading as: Ward Recycling
Trading as: Ward Recycling

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 9001: 2015

Certificate Number: 12776-QMS-005
Initial Registration Date: 29 October 2019
Expiry Date: 10 February 2021

The validity of this certificate depends on the validity of the main certificate and is one of several issued to registration number 12776-QMS-001.

Site Address:

Donald Ward House, East Street, Ilkeston, DE7 5JN

Scope of Registration:

The Provision of Waste and Scrap Metal collection services, the processing and recycling of such materials and the supply/disposal of the products produced.

Signed:

Steve Stubley, Technical Director
(on behalf of Alcumus ISOQAR)

This certificate will remain current subject to the company maintaining its system to the required standard. This will be monitored regularly by Alcumus ISOQAR. Further clarification regarding the scope of this certificate and the applicability of the relevant standards’ requirement may be obtained by consulting Alcumus ISOQAR.

Alcumus ISOQAR Limited, Alcumus Certification, Cobra Court, 1 Blackmore Road, Stretford, Manchester M32 0QY.
T: 0161 865 3639   F: 0161 865 3683   E: isoqarqueries@alcumusgroup.com   W: www.alcumusgroup.com/isoqar
This certificate is the property of Alcumus ISOQAR and must be returned on request.
Certificate of Registration

This is to certify that the Management System of:

Donald Ward Limited Trading as: Ward Recycling
Trading as: Ward Recycling

Old Whittington, Chesterfield, S41 9HY

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 14001: 2015

Certificate Number: 12776-EMS-004
Initial Registration Date: 25 September 2018
Re-issue Date: 25 September 2018
Expiry Date: 10 February 2021

Scope of Registration:
The Provision of Waste and Scrap Metal collection services, the processing and recycling of such materials and the supply/disposal of the products produced.

Signed:
Steve Stubley, Technical Director
(on behalf of Alcumus ISOQAR)

This certificate will remain current subject to the company maintaining its system to the required standard. This will be monitored regularly by Alcumus ISOQAR. Further clarification regarding the scope of this certificate and the applicability of the relevant standards’ requirements may be obtained by consulting Alcumus ISOQAR. This certificate is one of several issued to registration number 12776.

Alcumus ISOQAR Limited, Alcumus Certification, Cobra Court, 1 Blackmore Road, Stretford, Manchester M32 0QY.
T: 0161 865 3699  F: 0161 865 3685  E: isoqarequities@alcumusgroup.com  W: www.alcumusgroup.com/isoqar
This certificate is the property of Alcumus ISOQAR and must be returned on request.
Certificate of Registration

This is to certify that the Management System of:

Donald Ward Limited Trading as: Ward Recycling
Trading as: Ward Recycling

Crompton Road, Quarry Hill Industrial Estate, Ilkeston, Derbyshire, DE7 4BG

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 14001: 2015

Certificate Number: 12776-EMS-002
Initial Registration Date: 25 September 2018
Re-issue Date: 25 September 2018
Expiry Date: 10 February 2021

Scope of Registration:

The Provision of Waste and Scrap Metal collection services, the processing and recycling of such materials and the supply/disposal of the products produced.

Signed:
Steve Stubley, Technical Director
(on behalf of Alcumus ISOQAR)

This certificate will remain current subject to the company maintaining its system to the required standard. This will be monitored regularly by Alcumus ISOQAR. Further clarification regarding the scope of this certificate and the applicability of the relevant standards’ requirements may be obtained by consulting Alcumus ISOQAR. This certificate is one of several issued to registration number 12776.

Alcumus ISOQAR Limited, Alcumus Certification, Cobra Court, 1 Blackmore Road, Stretford, Manchester M32 0QY.
T: 0161 865 3699  F: 0161 865 3685  E: isoqarequires@alcumusgroup.com  W: www.alcumusgroup.com/isoqar

This certificate is the property of Alcumus ISOQAR and must be returned on request.
Certificate of Registration

This is to certify that the Management System of:

Donald Ward Limited Trading as: Ward Recycling
Trading as: Ward Recycling

Griffon Road, Quarry Hill Industrial Estate, Ilkeston, DE7 4RF

and as detailed on the annex to this certificate

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 14001: 2015

Certificate Number: 12776-EMS-001
Initial Registration Date: 25 September 2018
Re-issue Date: 25 September 2018
Expiry Date: 10 February 2021

Scope of Registration:

The Provision of Waste and Scrap Metal collection services, the processing and recycling of such materials and the supply/disposal of the products produced.

Signed:
Steve Stubley, Technical Director
(on behalf of Alcumus ISOQAR)

This certificate will remain current subject to the company maintaining its system to the required standard. This will be monitored regularly by Alcumus ISOQAR. Further clarification regarding the scope of this certificate and the applicability of the relevant standards’ requirements may be obtained by consulting Alcumus ISOQAR.

This certificate is one of several issued to registration number 12776.

Alcumus ISOQAR Limited, Alcumus Certification, Cobra Court, 1 Blackmore Road, Stretford, Manchester M32 0QY.
T: 0161 865 3699  F: 0161 865 3695  E: isoqarencounters@alcumusgroup.com  W: www.alcumusgroup.com/isoqar

This certificate is the property of Alcumus ISOQAR and must be returned on request.
Certificate of Registration

This is to certify that the Management System of:

Donald Ward Limited Trading as: Ward Recycling
Trading as: Ward Recycling

Moira Road, Woodville, Swadlincote, Derbyshire, DE11 8DG

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 14001: 2015

Certificate Number: 12776-EMS-003
Initial Registration Date: 25 September 2018
Re-issue Date: 25 September 2018
Expiry Date: 10 February 2021

Scope of Registration:
The Provision of Waste and Scrap Metal collection services, the processing and recycling of such materials and the supply/disposal of the products produced.

Signed:
Steve Stubley, Technical Director
(on behalf of Alcumus ISOQAR)

This certificate remains current subject to the company maintaining its system to the required standard. Further clarification regarding the scope of this certificate and the applicability of the relevant standards' requirements may be obtained by consulting Alcumus ISOQAR.

This certificate is one of several issued to registration number 12776.

Alcumus ISOQAR Limited, Alcumus Certification, Cobra Court, 1 Blackmore Road, Stretford, Manchester M32 0QY. T: 0161 865 3699  F: 0161 865 3685  E: isoqarentquiries@alcumusgroup.com  W: www.alcumusgroup.com/isoqar

This certificate is the property of Alcumus ISOQAR and must be returned on request.
ISO14001 – Environmental Management Systems – Donald Ward House

Certificate of Registration

This is to certify that the Management System of:

Donald Ward Limited Trading as: Ward Recycling
Trading as: Ward Recycling

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 14001: 2015

Certificate Number: 12776-EMS-005
Initial Registration Date: 29 October 2019
Expiry Date: 10 February 2021

The validity of this certificate depends on the validity of the main certificate and is one of several issued to registration number 12776-EMS-001.

Site Address:

Donald Ward House, East Street, Ilkeston, DE7 5JN

Scope of Registration:

The Provision of Waste and Scrap Metal collection services, the processing and recycling of such materials and the supply/disposal of the products produced.

Signed:

Steve Stubley, Technical Director
(on behalf of Alcumus ISOQAR)

This certificate will remain current subject to the company maintaining its system to the required standard. This will be monitored regularly by Alcumus ISOQAR. Further clarification regarding the scope of this certificate and the applicability of the relevant standards’ requirement may be obtained by consulting Alcumus ISOQAR.

Alcumus ISOQAR Limited, Alcumus Certification, Cobra Court, 1 Blackmore Road, Stretford, Manchester M32 0QY.
Tel: 0161 865 3699  Fax: 0161 865 3685  Email: isoqar.enquiries@alcumusgroup.com  Web: www.alcumusgroup.com/isoqar
This certificate is the property of Alcumus ISOQAR and must be returned on request.
Certificate of Registration

This is to certify that the Management System of:

Donald Ward Limited Trading as: Ward Recycling
Trading as: Ward Recycling

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 45001: 2018 SSIP

Certificate Number: 12776-HSI-004
Initial Registration Date: 25 September 2018
Re-issue Date: 29 October 2019
Current Expiry Date: 10 February 2021

The validity of this certificate depends on the validity of the main certificate and is one of several issued to registration number 12776-HSI-001.

Site Address:

Old Whittington, Chesterfield, S41 9HY

Scope of Registration:

The Provision of Waste and Scrap Metal collection services, the processing and recycling of such materials and the supply/disposal of the products produced.

Signed:

Steve Stuble, Technical Director
(on behalf of Alcumus ISOQAR)

This certificate will remain current subject to the company maintaining its system to the required standard. This will be monitored regularly by Alcumus ISOQAR. Further clarification regarding the scope of this certificate and the applicability of the relevant standards' requirement may be obtained by consulting Alcumus ISOQAR.

Alcumus ISOQAR Limited, Alcumus Certification, Cobra Court, 1 Blackmore Road, Stretford, Manchester M32 0QY.
Tel: 0161 865 3699  Fax: 0161 865 3685  E: isoqaresqueries@alcumusgroup.com  W: www.alcumusgroup.com/isoqar
This certificate is the property of Alcumus ISOQAR and must be returned on request.

Duty Of Care
Certificate of Registration

This is to certify that the Management System of:
Donald Ward Limited Trading as: Ward Recycling
Trading as: Ward Recycling

has been approved by Alcumus ISOQAR and is compliant with the requirements of:
ISO 45001: 2018 SSIP

Certificate Number: 12776-HSI-002
Initial Registration Date: 25 September 2018
Re-Issue Date: 29 October 2019
Current Expiry Date: 10 February 2021

The validity of this certificate depends on the validity of the main certificate and is one of
several issued to registration number 12776-HSI-001.

Site Address:
Crompton Road, Quarry Hill Industrial Estate, Ilkeston, Derbyshire, DE7 4BG

Scope of Registration:
The Provision of Waste and Scrap Metal collection services, the processing and recycling of
such materials and the supply/disposal of the products produced.

Signed:
Steve Stuble, Technical Director
(on behalf of Alcumus ISOQAR)

This certificate will remain current subject to the company maintaining its system to the required standard.
This will be monitored regularly by Alcumus ISOQAR. Further clarification regarding the scope of this certificate
and the applicability of the relevant standards’ requirement may be obtained by consulting Alcumus ISOQAR.

Alcumus ISOQAR Limited, Alcumus Certification, Cobra Court, 1 Blackmore Road, Stretford, Manchester M32 0QY.
T: 0161 865 3699  F: 0161 865 3685  E: isoqar.enquiries@alcumusgroup.com  W: www.alcumusgroup.com/isoqar
This certificate is the property of Alcumus ISOQAR and must be returned on request.
Certificate of Registration

This is to certify that the Management System of:

Donald Ward Limited Trading as: Ward Recycling
Trading as: Ward Recycling
Griffon Road, Quarry Hill Industrial Estate, Ilkeston, DE7 4RF

And as detailed on the Annex to this certificate

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 45001: 2018 SSIP

Certificate Number: 12776-HSI-001
Initial Registration Date: 25 September 2018
Re-issue Date: 29 October 2019
Current Expiry Date: 10 February 2021

Scope of Registration:

The Provision of Waste and Scrap Metal collection services, the processing and recycling of such materials and the supply/disposal of the products produced.

Signed:
Steve Stubley, Technical Director
(on behalf of Alcumus ISOQAR)

This certificate will remain current subject to the company maintaining its system to the required standard. This will be monitored regularly by Alcumus ISOQAR. Further clarification regarding the scope of this certificate and the applicability of the relevant standards’ requirement may be obtained by consulting Alcumus ISOQAR.

Alcumus ISOQAR Limited, Alcumus Certification, Cobra Court, 1 Blackmore Road, Stretford, Manchester M32 0QY.
T: 0161 865 3699  F: 0161 865 3685  E: isoqaenquiries@alcumusgroup.com  W: www.alcumusgroup.com/soqar
This certificate is the property of Alcumus ISOQAR and must be returned on request.
Certificate Annex

Donald Ward Limited Trading as: Ward Recycling
Trading as: Ward Recycling

Annex 1 of 1 to Certificate number 12776-HS1-001 containing five locations including Head Office

29 October 2019
ISO 45001:2018 SSIP

Scope of Registration:
The Provision of Waste and Scrap Metal collection services, the processing and recycling of such materials and the supply/disposal of the products produced.

HEAD OFFICE
001 Griffon Road, Quarry Hill Industrial Estate, Ilkeston, DE7 4RF

OTHER LOCATIONS
002 Crompton Road, Quarry Hill Industrial Estate, Ilkeston, DE7 4BG
003 Moira Road, Woodville, Swadlincote, DE11 8DG
004 Old Whittington, Chesterfield, S41 9HY
005 Donald Ward House, East Street, Ilkeston, DE7 5JB

Signed:
Steve Stubley, Technical Director
(on behalf of Alcumus ISOQAR)
Certificate of Registration

This is to certify that the Management System of:

Donald Ward Limited Trading as: Ward Recycling
Trading as: Ward Recycling

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 45001: 2018 SSIP

Certificate Number: 2776-H51-003
Initial Registration Date: 25 September 2018
Re-Issue Date: 29 October 2019
Current Expiry Date: 20 February 2021

The validity of this certificate depends on the validity of the main certificate and is one of several issued to registration number 12776-H51-001.

Site Address:
Moira Road, Woodville, Swadlincote, Derbyshire, DE11 8DG

Scope of Registration:
The Provision of Waste and Scrap Metal collection services, the processing and recycling of such materials and the supply/disposal of the products produced.

Signed:
Steve Stubley, Technical Director
(on behalf of Alcumus ISOQAR)

This certificate will remain current subject to the company maintaining its system to the required standard. This will be monitored regularly by Alcumus ISOQAR. Further clarification regarding the scope of this certificate and the applicability of the relevant standards’ requirement may be obtained by consulting Alcumus ISOQAR.
Certificate of Registration

This is to certify that the Management System of:

Donald Ward Limited Trading as: Ward Recycling
Trading as: Ward Recycling

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 45001: 2018 SSIP

Certificate Number: 12776-HSI-005
Initial Registration Date: 29 October 2019
Expiry Date: 10 February 2021

The validity of this certificate depends on the validity of the main certificate and is one of several issued to registration number 12776-HSI-001.

Site Address:

Donald Ward House, East Street, Ilkeston, DE7 5JN

Scope of Registration:

The Provision of Waste and Scrap Metal collection services, the processing and recycling of such materials and the supply/disposal of the products produced.

Signed:

Steve Stublely, Technical Director
(on behalf of Alcumus ISOQAR)

This certificate will remain current subject to the company maintaining its system to the required standard. This will be monitored regularly by Alcumus ISOQAR. Further clarification regarding the scope of this certificate and the applicability of the relevant standards’ requirement may be obtained by consulting Alcumus ISOQAR.

Alcumus ISOQAR Limited, Alcumus Certification, Cobra Court, 1 Blackmore Road, Stretford, Manchester M32 0QY.
T: 0161 865 3699  F: 0161 865 3685  E: isoqaenquiries@alcumusgroup.com  W: www.alcumusgroup.com/isoqar
This certificate is the property of Alcumus ISOQAR and must be returned on request.
FORS Accreditation

Frank Wards

has been assessed and has met the Silver level requirements of the Fleet Operator Recognition Scheme (FORS).

Single Operating Centre Accreditation applies to the following location only: DE7 4BG

This certificate is valid from 30/10/2019 to 29/10/2020 and remains valid as long as FORS requirements continue to be maintained.

Kevin Richardson
on behalf of the Fleet Operator Recognition Scheme

FORS ID: 006145

Page 1 of 2
BMRA (British Metal Recycling Association) Membership

Ward Recycling

As an ordinary member of the

British Metals Recycling Association 2020

this company is committed to:

- Maintaining high standards of commercial conduct and business ethics with other members, customers and suppliers.
- Representing the common interests of the metals recycling industry.
- Observing the highest practical standards of environmental care and protection.
- Observing the need for good practice in health and safety.
- Maintaining adequate public and employee liability insurance cover.
- Cooperating with local authorities, regulators and other public servants.

President: Susie Burrage

5 Ramsay Court, Hinchingbrooke Business Park, Huntingdon, Cambridgeshire PE29 6FY
01480 455249 • admin@recyclemetals.org • www.recyclemetals.org
CL:AIRE Membership

Certificate of Membership

This is to certify that
Donald Ward Limited
is a Supporter Member
for the period
26 November 2019 - 26 November 2020
(Chartered Institution of Wastes Management) Affiliation.
CHAS (Contractors Health & Safety Assessment Scheme) Accreditation.

Donald Ward Ltd

is accredited within the Contractors Health and Safety Assessment Scheme (CHAS) having demonstrated compliance with and sound management of current health and safety legislation.

Contractor - Non-Construction

Ian McKinnon
Managing Director

020 8545 3838
CHAS.co.uk

The information on this certificate is correct at the time of issue. To confirm the validity of a contractor, please visit https://portal.chas.co.uk
Achilles Building Confidence

Certificate of Audit

This is to certify that

Donald Ward Limited

has successfully passed the Achilles Building Confidence Audit against protocol

2 Day Audit

Achilles ID: 4901646
Audit Date: 09/09/2019
Expiration date: 06/09/2020

Lee Brinster
Head of Sector - Construction
Achilles

Achilles Building Confidence
MEMBER
Certificate of Verification

This is to certify that

Supplier Name
Donald Ward Ltd t/a Ward Recycling

Supplier ID
2476

is now a verified supplier on RISQS

Subscription Expiry Date: 14/02/2021

J. Scott
RISQS Scheme Manager
Arca Membership

CERTIFICATE OF MEMBERSHIP

This is to certify that

Ward Recycling

has fulfilled the criteria required of an Associate Member of the Asbestos Removal Contractors Association

Membership No: 16200
Joined On: 02/12/2010
Certificate Expiry: 30/11/2020

Steve Sadley
Chief Executive

This certificate is subject to continual compliance with the Association’s rules of membership. Member status can be verified at www.arca.org.uk.

Asbestos Removal Contractors Association Ltd (ARCA) was incorporated in 1985 as a company limited by guarantee, Registered in England & Wales No. 1974229.
Alcumus – Safe Contractor Certification
This is to certify that

**Donald Ward Ltd**

is a member of
East Midlands Chamber  Derbyshire  Nottinghamshire  Leicestershire

Membership Number

**WARD374339**

Renewal Date

15 May 2020

Signature:

Scott Knowles
Chief Executive

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*The go to place for answers in business*
Wildlife Trust

We're proud supporters of
Derbyshire Wildlife Trust

www.derbyshirewildlifetrust.org.uk
Defending wildlife, restoring landscapes, inspiring people
Certificate of ISP Membership

To Certify that

DONALD WARD LIMITED
T/A WARD RECYCLING LIMITED

Were elected ISP Members of the Federation on

7th February 2006

[Signature]

Chief Executive

[Signature]

President

NFDC – National Federation of Demolition Contractors Membership
Duty Of Care

National Association of Shopfitters

Associate Member

This is to Certify that

Donald Ward Ltd T/A Ward Recycling

is an Associate Member of

The National Association of Shopfitters

Signed

President

Date 20th July 2017
Bureau of International Recycling

Gold Membership Certificate

We are proud to confirm that

WARD RECYCLING

United Kingdom (Ilkeston)

is a BIR Gold Member Company in good standing.

The Bureau of International Recycling (BIR) is the world federation of recycling industries. When joining, BIR members accept to abide by a Code of Conduct based on strict business ethics.

This membership certificate is valid until December 2019.
Freight Transport Association Membership

Certificate of Membership

This is to certify that the company named below is currently a member of Freight Transport Association

Donald Ward t/a Ward

Member number: 301074
Member since: 2017
Renewal due: August 2020

David Wells, Chief Executive

Freedonful to the Mansion House in the City of London on 24th day of July 1889
Considerate Constructors Scheme

Certificate of Registration

Presented to
Donald Ward Ltd T/A Ward Special Projects

For registration period
01 August 2019 to 31 July 2020

This supplier has registered with the Considerate Constructors Scheme and has committed to adhering to the Scheme's Code of Considerate Practice in the following five sections:

- Care about Appearance
- Respect the Community
- Protect the Environment
- Secure everyone's Safety
- Value their Workforce

Isabel Martinson MBE
Executive Chairman, Considerate Constructors Scheme

Reg No: C1959  Member Since: April 2017
Issue Date: 30 October 2019

Improving the image of construction
Considerate Constructors Scheme Rating

Donald Ward Ltd T/A Ward Special Projects

We have been rated by the Considerate Constructors Scheme 2019

We were visited by the Scheme and monitored against a Code of Considerate Practice which requires all those registered to:

Care about Appearance | Respect the Community | Protect the Environment
Secure everyone’s Safety | Value their Workforce

This Code is designed to raise industry standards and requires us to carry out our construction activity with the greatest care and consideration.

For more information about the Code of Considerate Practice and the Scheme, please call 0800 783 1423 or visit www.ccscheme.org.uk

Improving the image of construction
Anti-Slavery and Human Trafficking Policy

1. POLICY STATEMENT

1.1 Modern slavery is a crime and a gross violation of fundamental human rights. It takes various forms, such as slavery, servitude, forced and compulsory labour and human trafficking, all of which have in common the deprivation of a person’s liberty by another in order to exploit them for personal or commercial gain. We have a zero-tolerance approach to modern slavery and we are committed to acting ethically and with integrity in all our business dealings and relationships and to implementing and enforcing effective systems and controls to ensure modern slavery is not taking place anywhere in our own business or in any of our supply chains.

1.2 We are also committed to ensuring there is transparency in our own business and in our approach to tackling modern slavery throughout our supply chains, consistent with our disclosure obligations under the Modern Slavery Act 2015. We expect the same high standards from all of our contractors, suppliers and other business partners, and as part of our contracting processes, we include specific prohibitions against the use of forced, compulsory or trafficked labour, or anyone held in slavery or servitude, whether adults or children, and we expect that our suppliers will hold their own suppliers to the same high standards.

1.3 This policy applies to all persons working for us or on our behalf in any capacity, including employees at all levels, directors, officers, agency workers, seconded workers, volunteers, interns, agents, contractors, external consultants, third-party representatives and business partners.

1.4 This policy does not form part of any employee’s contract of employment and we may amend it at any time.

2. RESPONSIBILITY FOR THE POLICY

2.1 The Board of Directors has overall responsibility for ensuring this policy complies with our legal and ethical obligations, and that all those under our control comply with it.
2.2 The HR Manager has primary and day-to-day responsibility for implementing this policy, monitoring its use and effectiveness, dealing with any queries about it, and auditing internal control systems and procedures to ensure they are effective in countering modern slavery.

2.3 Management at all levels are responsible for ensuring those reporting to them understand and comply with this policy and are given adequate and regular training on it and the issue of modern slavery in supply chains.

2.4 You are invited to comment on this policy and suggest ways in which it might be improved. Comments, suggestions and queries are encouraged and should be addressed to the HR manager.

3. COMPLIANCE WITH THE POLICY

3.1 You must ensure that you read, understand and comply with this policy.

3.2 The prevention, detection and reporting of modern slavery in any part of our business or supply chains is the responsibility of all those working for us or under our control. You are required to avoid any activity that might lead to, or suggest, a breach of this policy.

3.3 You must notify your Line Manager or the HR Manager as soon as possible if you believe or suspect that a conflict with this policy has occurred, or may occur in the future.

3.4 You are encouraged to raise concerns about any issue or suspicion of modern slavery in any parts of our business or supply chains of any supplier tier at the earliest possible stage.

3.5 If you believe or suspect a breach of this policy has occurred or that it may occur you must notify your line manager or HR Manager OR report it in accordance with our Whistleblowing Policy as soon as possible.

3.6 If you are unsure about whether a particular act, the treatment of workers more generally, or their working conditions within any tier of our supply chains
constitutes any of the various forms of modern slavery, raise it with your manager or HR Manager.

3.7 We aim to encourage openness and will support anyone who raises genuine concerns in good faith under this policy, even if they turn out to be mistaken. We are committed to ensuring no one suffers any detrimental treatment as a result of reporting in good faith their suspicion that modern slavery of whatever form is or may be taking place in any part of our own business or in any of our supply chains. Detrimental treatment includes dismissal, disciplinary action, threats or other unfavourable treatment connected with raising a concern. If you believe that you have suffered any such treatment, you should inform the compliance manager immediately. If the matter is not remedied, and you are an employee, you should raise it formally using our Grievance Procedure, which can be found in the company handbook.

4. COMMUNICATION AND AWARENESS OF THIS POLICY

4.1 Training on this policy, and on the risk our business faces from modern slavery in its supply chains, forms part of the induction process for all individuals who work for us, and regular training will be provided as necessary.

4.2 Our zero-tolerance approach to modern slavery in our business must be communicated to all suppliers, contractors and business partners at the outset of our business relationship with them and reinforced as appropriate thereafter.

5. BREACHES OF THIS POLICY

5.1 Any employee who breaches this policy will face disciplinary action, which could result in dismissal for misconduct or gross misconduct.

5.2 We may terminate our relationship with other individuals and organisations working on our behalf if they breach this policy.
Environmental Policy

Environmental Policy Statement

The management and all who work at WARD are committed to the protection of the environment and the prevention of pollution.

The organisation is further committed to ensuring that all its activities are carried out in compliance with the relevant environmental legislation and non-legal compliance obligations.

The organisation seeks to minimise waste arising, promote recycling, reduce energy consumption, reduce harmful emissions and, where possible, to work with suppliers who themselves have sound environmental policies.

An essential feature of the environmental management system is a commitment to continual improvement of environmental performance. This is achieved by setting annual environmental improvement objectives and targets which are regularly monitored and reviewed. The objectives and targets are publicised throughout the organisation and all staff are committed to their achievement.

In order to ensure the achievement of the above commitments, the organisation has implemented an environmental management system which satisfies the requirements of ISO 14001:2015 and we are committed to its continual improvement.

This Policy and the obligations and responsibilities required by the environmental management system will be communicated to all employees and contractors working on behalf of the organisation.

This Policy is available to the public on request and will be reviewed periodically to ensure its continuing suitability.

Signed: [Signature]

Date: [Date]

[Ref: IMENV-POLICY] [UNCONTROLLED WHEN PRINTED] [Author: Dean Wapples] [Version: V2] [Page 1 of 1] [04/02/2020]
Health & safety Policy Statement

We are committed to the prevention of injury and ill health and providing a safe working environment for our employees and others who may be affected by our activities. Compliance with legislation is the minimum acceptable standard and we are committed to achieving the highest levels of health and safety performance through continual improvement.

Health and safety is an integral part of our business and has equal status to other aspects of business performance. Appropriate financial and physical resources will therefore be provided to implement this policy.

We recognise that successful health and safety management can only be achieved with the support and commitment of our employees. All employees will be actively encouraged to take ownership of health and safety and empowered to assist in decision making. All employees and contractors will be made aware of their health and safety obligations and compliance with this policy is a condition of employment.

We will ensure that this policy is documented, implemented and maintained, and communicated and understood at all levels throughout the organisation.

Responsibilities for health and safety are defined in our Health and Safety Management System which conforms to the requirements of ISO 45001:2018. The day to day management of health and safety is a responsibility of managers at all levels but overall responsibility rests with the Managing Director.

To assist with the implementation of our health and safety management system, professional external advice will also be obtained where necessary.

To facilitate continuous improvements in health and safety standards we will identify specific health and safety objectives. A programme for the objectives will be outlined with timescales and responsibilities. Progress towards the objectives will be closely monitored.

Periodic auditing of our Health and Safety Management System will be undertaken to ensure its continued suitability and effectiveness and we will review this policy at least annually and revise it as often as is appropriate.

This policy will be made available upon request to all interested parties.

Signed: 

Date: 12/2/20
Quality Policy Statement

It is the policy of WARD to provide its customers with a high-quality service that exceeds their expectations and thereby ensures high levels of customer satisfaction.

To supply our customers with the products and services they require we have developed a Quality Management System that satisfies the requirements of ISO 9001:2015 and BS EN 15713:2009.

This has involved defining our business context and ensuring that our management system is aligned to and integral to our strategic business direction.

We are committed to the involvement of all our staff in implementing and continually improving the effectiveness of this system and will provide the personnel and resources to ensure that the importance of meeting and exceeding customer requirements is communicated and understood throughout our organisation.

Furthermore, we will establish monitor and review quality objectives on a regular basis to foster continual improvement in all our activities. This policy will be reviewed for continuing suitability and effectiveness at Management Reviews and as required and appropriate.

This policy will be available to any interested parties and is published on our website.

Signed: [Signature]

Date: 1/4/20
Contact Information

General Enquiries 0345 337 0000
enquiries@ward.com

Accounts 0345 337 1010
accounts@ward.com

Sales 0345 337 5050
sales@ward.com

Compaction Department 0345 337 0000
commercialcollections@ward.com

Customer Services 0345 337 0000
Customer.services@ward.com